Jilin Province Chuncheng Heating Company Limited*
吉林省春城熱力股份有限公司
(A joint stock limited liability company incorporated in the People's Republic of China)
(hereafter the "**Company**")

SHAREHOLDERS' COMMUNICATIONS POLICY

1. Purpose

1.1 This policy aims to set out the provisions with the objective of ensuring the Company's shareholders (the "**Shareholders**") are provided with equal and timely access to information about the Company, in order to enable the Shareholders to exercise their rights in an informed manner and to allow them to engage actively with the Company.

2. General Policy

2.1 The Board will maintain an on-going dialogue with the Shareholders and will review this policy regularly to ensure its effectiveness.

2.2 Information will be communicated to the Shareholders through the Company's financial reports, annual general meetings and other general meetings that may be convened, as well as all the disclosures submitted to The Stock Exchange of Hong Kong Limited (the "**Stock Exchange**").

2.3 Effective and timely dissemination of information to the Shareholders will be ensured at all times. Any question regarding this policy will be directed to the company secretary of the Company.

3. Communication Strategies

<u>Shareholders' enquiries</u>

3.1 The Board will maintain an on-going dialogue with the Shareholders and will review this policy regularly to ensure its effectiveness.

3.2 Shareholders may at any time make a request for the Company's information to the extent such information is publicly available.

3.3 Shareholders will be provided with designated contacts, email addresses and enquiry telephone number of the Company in order to enable them to make any query in respect of the Company.

Corporate communication[1]

3.4 Corporate communication will be provided to the Shareholders in plain language and in both English and Chinese versions to facilitate the Shareholders' understanding. Shareholders have the right to choose the language (either English and Chinese) or means of receipt of the corporate communications (in hard copy or through electronic means).

3.5 Shareholders are encouraged to provide, amongst other things, in particular, their email addresses to the Company in order to facilitate timely and effective communications.

Corporate website

3.6 A dedicated Investor Relations section is available on the Company's website at www.cc-tp.com.cn. Information on the Company's website is updated on a regular basis.

3.7 Information released by the Company to the Stock Exchange is also posted on the Company's website immediately thereafter. Such information includes financial statements, results announcements, circulars and notices of general meetings and associated explanatory documents etc.

3.8 All presentation materials provided in conjunction with the Company's annual general meeting and results announcement each year will be made available on the Company's website.

3.9 All press releases and Shareholders' newsletters will be made available on the Company's website.

Shareholders' meetings

3.10 Shareholders are encouraged to participate in general meetings or to appoint proxies to attend and vote at meetings for and on their behalf if they are unable to attend the meetings.

3.11 Appropriate arrangements for the annual general meetings will be in place to encourage Shareholders' participation.

3.12 The process of the Company's general meeting will be monitored and reviewed on a regular basis, and if necessary, changes will be made to ensure that Shareholders' needs are best served.

[1] Corporate communication refers to any document issued or to be issued by the Company for the information or action of the Shareholders, including, but not limited to, the directors' report and annual accounts together with a copy of the auditors' report, the interim report, a notice of meeting, a circular and a proxy form.

3.13 Board members, in particular, the chairmen of the Board committees or their delegates, appropriate senior management and external auditors will attend annual general meetings to answer Shareholders’ questions.

3.14 Shareholders are encouraged to attend Shareholders’ activities organised by the Company, where information about the Company, including its latest strategic plan, products and services will be communicated.

4. Shareholder Privacy

4.1 The Company recognises the importance of Shareholders’ privacy and will not disclose Shareholders’ information without their consent, unless required by law to do so.

Jilin Province Chuncheng Heating Company Limited*
吉林省春城熱力股份有限公司
(于中华人民共和国注册成立的股份有限公司)
(以下称"**公司**")

股东通讯政策

1. 目的

1.1. 本政策旨在列出以确保本公司股东（"**股东**"）平等及时地获得公司信息为目标的条款，使得股东在知情的情况下行使他们的权利并允许他们积极地参与公司经营。

2. 一般政策

2.1. 董事会将与股东保持持续的对话并定期检讨本政策来确保其行之有效。

2.2. 信息将通过本公司的财务报告、周年股东大会和其他可能召开的股东大会，以及提交香港联合交易所有限公司（"**联交所**"）的披露信息传达给股东。

2.3. 无论何时应保证有效和及时地向股东传递信息。任何与本政策有关的问题将交予本公司的公司秘书。

3. 通讯策略

<u>股东查询</u>

3.1. 董事会将与股东保持持续的对话并定期检讨本政策来确保它其行之有效。

3.2. 股东可在任何时间索要本公司信息，只要该等信息是可以公开获得的。

3.3. 应向股东提供指定联系人、电子邮件地址及本公司的查询电话号码以使得他们可以提出与本公司有关的任何质询。

公司通讯[1]

3.4. 公司通讯应以便于股东理解的浅显的语言拟定并且有中文和英文版本提供给股东。股东有权选择公司通讯的语言（英文或中文）或收取方式（实体版或通过电子方式）。

3.5. 鼓励股东向本公司提供（其中包括）尤其是他们的电子邮件地址以便于及时和有效的沟通。

公司网站

3.6. 专门的投资者关系版块可在本公司网站 www.cc-tp.com.cn 查看。本公司网站的信息定期更新。

3.7. 本公司向联交所发布的信息之后也会随後立即载于本公司网站上。这些信息包括财务报表、业绩公告、通函和股东大会的通知和相关的解释性文件等。

3.8. 所有的与本公司周年股东大会相关的所提供的介绍资料和每年的业绩公告应可以在本公司网站上查阅。

3.9. 所有的新闻发布和股东通讯应可以在本公司网站上查阅。

[1] 公司通讯指本公司为股东的信息或行动而发出或将要发出的任何文件，包括但不限于董事会报告及连同审计报告、中期报告、会议通知、通函和委任表格的年度账目。

股东大会

3.10. 鼓励股东参与股东大会或者如果他们不能够参加会议，委任代理代表他们参加和在会议上投票。

3.11. 为周年股东大会作出妥善的安排来鼓励股东的参加。

3.12. 本公司股东大会的过程会被监督及定期作出检讨，且如有必要，将作出改变来确保最佳服务于股东的需要。

3.13. 董事会成员，尤其是，董事会下属委员会的主席们或他们的代表、适当的高级管理人员和外部审计师将出席周年股东大会来回答股东的问题。

3.14. 鼓励股东出席本公司组织的股东活动，有关本公司的信息（包括它的最新的战略计划、产品和服务）将在活动中交流。

4. 股东隐私

公司承认股东隐私的重要性并且不会在没有他们同意的情况下披露股东资料，除非法律有所要求。